

General Venue Information for Guests

Access – Entrance to the event for Guests is at the North West corner of the venue, near Lot-D on the Upper Level of the venue. An accessible entrance is available on ground level in the same area.

Animals - Animals are not permitted inside the Gordon Field House. Exceptions include Service Animals such as guide, sign, and signal dogs to aide disabled Guests. Service animals must remain on a leash or in a harness at all times.

Bag Checks / Screening Process – RIT Security personnel will be conducting bag checks and necessary screening to all patrons entering the venue. Signage will be used to inform those walking up to the venue.

Concession Stand - The concession stand will be **closed**.

Guest Conduct - To help make the Gordon Field House a safe and enjoyable environment for all Guests, we request that all Guests be courteous to those around them and abide by all venue policies and regulations. Guests who do not conduct themselves in a proper manner and do not abide by venue policies and regulations will be removed from the Field House.

Parking - Parking is available in Lots D, E, F, G & H. There will be **limited** accessible parking in the southwest corner of Lot-D. Accessible Parking Tags should be visible when pulling onto campus. Parking personnel will be onsite to assist with Guest's parking needs. RIT will not allow Guests to be dropped off in the streets or at the venue; please park and proceed to the venue.

Prohibited Items - Items that jeopardize the safety, viewing, listening pleasure, or enjoyment of other Guests are prohibited. In accordance with venue policy and security guidelines, items not allowed into Gordon Field House include but are not limited to: **helium balloons**, 'silly string', confetti, beach balls or other inflatable items, alcoholic beverages, outside food or beverages, bullhorns, noisemakers, and laser pointers. RIT Public Safety and Field House management reserve the right to remove any items it deems a violation of its venue policy and security guidelines. Check-in services are not available for any items.

Security & Venue Staff - Identifiable security personnel and venue staff will be onsite throughout the ceremony; please seek for assistance if needed.

Smoking - The Gordon Field House is a smoke-free facility. Guests are not permitted to smoke anywhere inside the venue.

Wheel Chair Seating – The Gordon Field House has ample space to accommodate Guests with wheelchairs. Venue Staff will be available at the entrance to escort those to the best available location on the main floor. The venue does not need prior notice of your arrival.

- RIT is not responsible for lost or stolen items